



General screen and vinyl care, maintenance and tips

- DO NOT OPERATE (LOWER) IN HIGH WINDS (above 35 mph). If they are down, they may stay down up to certain wind speeds – please consult with your local certified Templar dealer for the guidelines for your project.
 - Motorized screens/vinyl should be watched during operations
- Make sure landscapers do not blow debris into the tracks or into the screens/vinyl.
 - Make sure fabric and tracks are not iced over or frozen before operation.

SCREENS:

- Retractable screens are intended to provide reasonable insect and solar control but not the retention or security of objects, animals or people.
- Screen mesh fabrics can be hosed off with a garden hose and cleaned using mild soap and water with a soft cloth. Allow to dry before retracting into the housing. Do not use harsh or abrasive chemicals and never high-pressure wash. Do NOT spray water directly upward into the housing – damage to the motor could occur.
- Waves and creases in the screens can appear. When the screen is deployed, it will relax and reduce the rippling or creases over time. Screen fabric expands and constricts with changing weather conditions.

TRACKS:

- Always ensure tracks are free of debris and dirt. Make sure there are no obstacles in the path of the track and hem bar.
- The tracks may require cleaning in certain environments. Clean out debris with a shopvac. You can use mild cleaner like simple green and a garden hose to remove remaining dust.
- After cleaning, and when tracks are dry completely, we recommend spraying tracks with Teflon Dry lube. <https://blasterproducts.com/product/dry-lube/?bvstate=pg:2/ct:q>
- NEVER use WD-40, silicone sprays or other household oils on the tracks.

VINYLS:

- Vinyl windows will warranty for 1 year.
- Clear units must be configured in the jumbo housing and tall hem bar.
- Max size for a clear unit is 16' wide by 11' tall
- Templar uses sheet clear vinyl panels that are 52"x108". Windows larger than this will have a seam in the clear. To avoid, you can add center mullions.
- Border fabric material choice can be any available fabric – but Twitchell dimout is a good option
- DO NOT RAISE OR LOWER IN TEMPS BELOW 45°. This will NOT be covered under the warranty. If they are up, leave them up. If they are down, leave them down.
- Vinyl will shrink and become non pliable during these temps. Operating can cause damage.
- Vinyl installs can acquire a “haze” or “cloudiness” on the surface. Use a mild cleaner and microfiber rag to wipe off. We recommend Imar Vinyl products
<https://www.imarsales.com/strataglass>
- Waves, creases and ripples in the vinyl can appear. When the vinyl is down in the sun it can relax and reduce the waves/rippling/creases over time.

POWER:

- Interruption of power can affect motorized unit operation. Ensure that power is still getting to the unit by checking circuit breakers and receptacles that the unit may be plugged in to.
- All motors have a thermo-switch to prevent it from burning out. If the motor gets too hot it will shut itself off for a period of time till it cools down.